

ISEP-PUC	Questions	# Students	Ratings
Overseas School	Received adequate	# Students	3=Yes, 2=Somewhat, 1=No
	pre-departure information	2	5.00
	arrival orientation	2	3.00
	staff support	2	2.00
	social activities organized	2	3.50
	meal options made available	2	4.50
	housing options made available	2	2.50
Community	Satisfied with local		
	transportation	2	4.00
	medical services	2	2.50
	banking services	2	3.00
	communication services	2	3.50
Academic Program	Satisfied with	# Students	5=Satisfied, 1=Dissatisfied
	advising about courses	2	1.50
	methods of instruction	2	3.00
	quality of courses	2	3.00
	availability of courses	2	2.50
	quality of professors	2	4.00
	evaluation and grading	2	4.00
Language Programs	Satisfied with Spanish course instruction	# Students	5=Satisfied, 1=Dissatisfied
	class size	2	4.50
	ability of instructors	2	4.50
	method of Instruction	2	4.50
	course materials used	2	4.00
	using language outside of class	2	4.00
	Improved ability to:	# Students	10=Highest, 1=Lowest
	speak	1	5.00
	understand	1	5.00
	write	1	7.00
	read	1	5.00
Costs	higher than expected for:	# Students	3=Yes, 2=Somewhat, 1=No
	tuition and fees (if charged by host school)	2	1.00
	housing	2	2.00
	meals	2	1.00
	excursions	2	1.50
Overall Rating	Language Study Experience at	# Students	10=Highest, 1=Lowest
7/30/08	Pontifícia U. Católica do Rio de Janeiro , Brazil	2	9.50